

TERMS AND CONDITIONS



By using the PGA Development Center-Waterfall facilities and/or enrolling in its lessons, you agree to the following terms and conditions:

- 1) Lessons are non-refundable and non-transferable.
- 2) Coaching of any kind may only be conducted by coaches approved or appointed by PGA Development Center-Waterfall (hereinafter referred to as "the Center")
- 3) Student Cancellation Policy
 - a. Except in the case of illness, a student must give their coach at least 48 hours prior notice if they wish to cancel/reschedule a lesson. If at least 48 hours prior notice is not given, the student will be considered a "no show" and will not be eligible for a make-up lesson for the missed class.
 - b. In the case of illness, a student must (i) inform their coach of the cancellation prior to the scheduled start of the lesson and (ii) provide their coach a copy of the Doctor's certificate with the student's name and appointment date within 2 days of the date of the missed lesson. If a student fails to meet these criteria, the student will be considered a "no show" and will not be eligible for a make-up lesson for the missed class.
 - c. A student enrolled in a Private Lesson package who cancels a class in compliance with (a) and (b) of the Student Cancellation Policy above may arrange a make-up lesson for the cancelled class.
 - d. A student enrolled in a Junior Group or Adult Group Lesson package who cancels a class in compliance with (a) and (b) of the Student Cancellation Policy above is eligible to attend one group make-up class.
 - i. The group make-up class will be held as an additional class after the end of the group lesson package.
 - ii. No additional consideration will be given.
 - iii. A student is eligible for only 1 make-up class per group lesson package, regardless of the number of classes cancelled
 - iv. No make-up class is provided for certain group lesson packages. Please check the individual package details before confirming enrolment.
- 4) Lesson arrangements during inclement weather:

RAINSTORM WARNING	LESSON ARRANGEMENT		
	Junior Group	Adult Group	Private Lesson
Amber	All classes continue as normal. No Make-up classes offered		
Red	Classes Suspended. Make-up class will be scheduled Classes resume as normal 2 hours after warning signal drops to Amber or lower If warning is issued during a class already underway, the class will continue to completion (no make-up class if student leaves or is picked up prior to class end)	Classes continue as normal	Classes continue as normal Students may cancel and reschedule up to 2 hours before lesson time
Black	Classes Suspended. Make-up class will be scheduled Classes resume as normal 2 hours after warning signal drops to Amber or lower		Classes Suspended Reschedule directly with instructor

CYCLONE WARNING	LESSON ARRANGEMENT	
	Junior & Adult Group	Private Lesson
T1	All classes continue as normal. No Make-up classes offered	
T3 7 Up	Classes Suspended. Make-up class will be scheduled Classes resume as normal 2 hours after warning signal drops to T1 or lower If T3 (or higher) is in force at 6pm, classes suspended for rest of evening If T3 warning issued during a class already underway, the class will continue to completion (no make-up class if student leaves or is picked up prior to class end) If T8 or higher warning issued during a class already underway, the class will be immediately suspended, and a make-up lesson will be scheduled	Classes Suspended Reschedule directly with instructor If T3 warning issued during a class already underway, the class will continue to completion (no make-up class if student leaves or is picked up prior to class end) If T8 or higher warning issued during a class already underway, the class will be immediately suspended and rescheduled

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5. Minors

- a. Parents are responsible for the safety of their child at all times, including in all waiting, resting and other public areas in the Center.
- b. Parents agree that the Center and its staff will not be held responsible for any loss, injury or damage, regardless of cause, that their child may sustain while at the Center.
- c. Students below 6 years of age must be accompanied by a parent/caregiver/guardian at all times while attending a class.

6. Photographs and videos may be taken during classes for marketing purposes by the Center and its affiliates.

7. Disclaimer

- a. The Center has the sole and absolute discretion to accept or refuse this application for coaching, notwithstanding any terms to the contrary.
- b. The Center is operated by PacificPine Golf Limited under an agreement with In Express Recreation Management Limited.
- c. PacificPine Golf Limited is the contracting party to this agreement and is acting on its own behalf, and not on behalf of or as an agent of In Express Recreation Management Limited.
- d. [Except as indicated in 7b above, PacificPine Golf Limited is not connected, related, associated or affiliated to or with In Express Recreation Management Limited]
- e. In Express Recreation Management Limited shall not be liable for any debts, liabilities or obligations arising out of this agreement.

These terms and conditions are subject to change without prior notice, from time to time at our sole discretion. In cases of dispute, the PGA Development Center-Waterfall reserves the rights of final interpretation.